

CoreView onboarding: Foundation plans



Tailored to your environment, delivered through a proven process

CoreView Foundation Service rollouts follow proven patterns and timelines that give you predictability from kickoff and value from week one.

The Foundation Service

The Foundation Service is a fast-track on-boarding service designed to ensure customers realize immediate value from their CoreView investment. Working together, the service ensures that each deployment meets the customer's unique requirements via a tailored set of agreed outcomes. The structured 4-phase on-boarding process comprises:

- Initiation**
Purpose: We align on your environment, business priorities, and success criteria.
Outcomes: A clear project plan and a defined set of outcomes from day one.
- Planning**
Purpose: Jointly design the solution and confirm all prerequisites.
Outcomes: You validate the approach before any configuration begins — no surprises.
- Execution**
Purpose: We configure your environment iteratively, with training embedded in every session.
Outcomes: You see working capabilities and build team confidence as we go.
- Closure**
Purpose: We confirm all outcomes are met.
Outcomes: You sign off on a fully operational environment, ready to scale.

This approach ensures you gain access to the capabilities that matter most and realize immediate value and measurable benefits.

Your Foundation journey by SKU

When your security and networking environment is ready, you can expect:

	Tenant Resilience	Tenant Management	CoreView ONE	CoreView ONE Enterprise
Coverage includes:	Detect configuration drift and restore secure baselines across your Microsoft 365 environment. Harden configurations, enforce policies, and gain full visibility into users, groups, Entra apps, and Exchange, with identity risk and security dashboards built in.	Simplify day-to-day administration with a centralized governance dashboard, automation workflows, policies, and playbooks. Manage licenses, delegate administration through virtual tenants, and automate Joiner/Mover/Leaver scenarios at scale.	Combines Tenant Resilience and Tenant Management in a single plan. Protect and recover your Microsoft 365 environment while streamlining administration, governance, and control, giving you the full platform in one place.	Everything in CoreView ONE, plus the Hybrid connector for on-premises and cloud deployments and the Audit add-on. Built for complex Microsoft 365 environments that require advanced functionality and greater operational capability.
Typical time to value	1 week	2 weeks	3 weeks	3 weeks
Typical deployment time	3-4 weeks	4-9 weeks	11 weeks	13 weeks
Typical resource allocation from customer	3 hours per week	3 hours per week	3 hours per week	3 hours per week

Did You Know?

- With CoreView Foundation:
- You can detect 90% of misconfigurations within the first week.
 - Most customers go live with baseline policies in under 5 business days.
 - Foundation customers often identify and reclaim unused licenses in their first month.

Before you start — onboarding prerequisites

Just a few things to align with your team before we kick off.

- Licensing readiness** — M365 licenses for all users and workloads in scope, plus **Azure AD Premium P1/P2** for the recommended Conditional Access policies.
- Technical access** — A **Global Administrator** account for enrollment consents, plus access to relevant M365 workloads and Entra ID with aligned network/security/tenant settings.
- Configuration Manager readiness (when included)** — Clarity on target configuration scope, baselines, and team availability for review sessions.
- Hybrid readiness (when included)** — On-prem AD/Exchange hybrid components healthy; Entra Connect version and sync status confirmed.

Foundation scope by SKU

What's delivered in each Foundation SKU. The notes in parentheses describe what's included for each feature.

Category	Feature	T. Resilience	T. Management	CV ONE	CV ONE Ent.
Onboarding	Kickoff session and priority outcomes solution design (3 priority use cases delivered, selected for highest impact and fastest ROI)	✓	✓	✓	✓
Assessment & Training	Meeting-based assessment – Training on the job (tailored to the selected use cases)	✓	✓	✓	✓
Tenant Setup	CoreView tenant setup, access, roles and permissions (covers one M365 tenant with OOB service accounts/apps; Conditional Access support delivered via 'what-if' analysis and guidance)	✓	✓	✓	✓
Configuration Management	Configuration Manager – baseline compare, sync, drift detection (one tenant compared against one industry baseline at a strategic level; tenant-side backup/restore handled separately)	✓	—	✓	✓
Unified Visibility & Reports	Reports – Users, Groups, Entra Apps, Exchange (10 OOB reports + 1 custom report built on OOB columns)	✓	✓	✓	✓
	Reports – Licenses, Teams, SharePoint, OneDrive, Devices, Copilot (10 OOB reports + 1 custom report built on OOB columns)	—	✓	✓	✓
Policy Enforcement	Playbooks – Security & Identity, Entra Apps (5 OOB policies activated with remediation enabled)	✓	✓	✓	✓
	Custom playbooks & policies (3 custom policies built on OOB columns)	—	✓	✓	✓
Risk & Security Insights	Identity Risk dashboard – insights & remediation patterns (guided dashboard walkthrough with sample remediation patterns)	✓	—	✓	✓
	Security dashboard – score, compliance, recommended actions (guided dashboard walkthrough)	✓	—	✓	✓
	User Lifecycle dashboard – drift monitoring & alerts (guided dashboard walkthrough with initial alert configuration)	—	—	✓	✓
Task Automation	Management actions – Users, Groups, Entra Apps, Exchange (2 management actions delivered per core object category)	✓	✓	✓	✓
	Management actions – M365 Groups, Teams, SharePoint, OneDrive, Devices (2 management actions delivered per core object category)	—	✓	✓	✓
	3rd-party integrations – ServiceNow / OOB HTTP (guided walkthrough on ServiceNow or OOB HTTP integration patterns)	—	—	✓	✓
	Custom actions & workflows (3 workflows up to 10 steps each + 3 custom actions up to 20 lines each, built with native logic)	—	✓	✓	✓
Delegated Administration	RBAC permission set (1 permission set delivered)	✓	✓	✓	✓
	V-Tenant + License Pool (5 V-Tenants and 1 permission set configured)	add-on	✓	✓	✓
User Lifecycle	User Templates – Joiner / Mover / Leaver (guided walkthrough using a cloud user template in a sandbox environment)	—	✓	✓	✓
Hybrid Integration	Hybrid Connector – Active Directory & Exchange (OOB installation delivered; Conditional Access tuned to connector requirements)	add-on	add-on	add-on	✓
Audit	Unified Audit dashboard, logs export & audit reports (guided walkthrough including one export session)	add-on	add-on	add-on	✓

Legend: ✓ Included | — Not available for this SKU | add-on Available as a separate module | OOB Out-of-the-box